



**State of Wisconsin**  
**Department of Corrections**  
**Complaints Decided by Subject**  
**from 01/01/2010 to 12/31/2010**

Institution	ICE Return Letter	Complaints Decided	ICE Rejected	RA Dismissed	RA Not Dismissed	Appealed	OOS Dismissed	OOS Not Dismissed	Reimbursed	Amount Reimbursed	Max									
0 : ICE Return Letters	6,349	35.89%																		
1 : Staff	1,864	10.54%	2,898	10.76%	898	30.99%	1,453	50.14%	547	18.88%	439	15.15%	432	98.41%	5	1.14%	5	0.17%	\$19.51	\$6.37
2 : Correspondence & Publications	633	3.58%	1,981	7.36%	445	22.46%	1,170	59.06%	366	18.48%	320	16.15%	294	91.88%	26	8.13%	20	1.01%	\$117.80	\$23.25
3 : Discipline	343	1.94%	2,086	7.75%	1,455	69.75%	561	26.89%	70	3.36%	284	13.61%	241	84.86%	43	15.14%	3	0.14%	\$79.37	\$58.10
4 : Medical	1,387	7.84%	3,501	13.00%	729	20.82%	2,020	57.70%	752	21.48%	795	22.71%	774	97.36%	16	2.01%	15	0.43%	\$232.53	\$120.03
5 : Release	30	0.17%	175	0.65%	85	48.57%	83	47.43%	7	4.00%	14	8.00%	14	100%						
6 : Personal Physical Conditions	467	2.64%	1,284	4.77%	372	28.97%	626	48.75%	286	22.27%	170	13.24%	169	99.41%	1	0.59%	1	0.08%	\$2.80	\$2.80
7 : Personal Property	1,393	7.87%	5,369	19.94%	1,665	31.01%	2,561	47.70%	1,143	21.29%	702	13.08%	658	93.73%	36	5.13%	362	6.74%	\$7,981.26	\$239.86
8 : Rules	300	1.70%	1,083	4.02%	289	26.69%	659	60.85%	135	12.47%	149	13.76%	145	97.32%	4	2.68%	27	2.49%	\$82.25	\$5.00
9 : Religion	131	0.74%	315	1.17%	125	39.68%	166	52.70%	24	7.62%	74	23.49%	70	94.59%	3	4.05%				
10 : Work & School Programs	297	1.68%	784	2.91%	232	29.59%	463	59.06%	89	11.35%	141	17.98%	133	94.33%	7	4.96%	6	0.77%	\$90.43	\$42.00
11 : Visiting	120	0.68%	633	2.35%	111	17.54%	442	69.83%	80	12.64%	104	16.43%	99	95.19%	5	4.81%	1	0.16%	\$0.47	\$0.47
12 : Other	3,421	19.34%	3,478	12.91%	1,297	37.29%	1,691	48.62%	490	14.09%	555	15.96%	539	97.12%	16	2.88%	23	0.66%	\$172.15	\$34.68
13 : Food	277	1.57%	564	2.09%	124	21.99%	309	54.79%	131	23.23%	76	13.48%	72	94.74%	3	3.95%				
14 : Classification	112	0.63%	425	1.58%	267	62.82%	130	30.59%	28	6.59%	52	12.24%	49	94.23%	3	5.77%	1	0.24%	\$9.68	\$9.68
15 : ICRS	77	0.44%	454	1.69%	295	64.98%	146	32.16%	13	2.86%	72	15.86%	71	98.61%	1	1.39%	2	0.44%	\$33.63	\$26.00
16 : Discrimination	24	0.14%	51	0.19%	18	35.29%	27	52.94%	6	11.76%	18	35.29%	18	100%						
17 : Inmate Accounts	317	1.79%	1,156	4.29%	353	30.54%	611	52.85%	192	16.61%	161	13.93%	156	96.89%	5	3.11%	55	4.76%	\$2,013.36	\$500.00
18 : BCE	3	0.02%	31	0.12%	4	12.90%	23	74.19%	4	12.90%	9	29.03%	8	88.89%	1	11.11%	1	3.23%	\$20.16	\$20.16
19 : Confidentiality of & Access to Protected Heal	14	0.08%	146	0.54%	47	32.19%	54	36.99%	46	31.51%	36	24.66%	33	91.67%	3	8.33%				
20 : Staff Sexual Misconduct	2	0.01%	60	0.22%	8	13.33%	18	30.00%	34	56.67%	19	31.67%	19	100%						
21 : Inmate Sexual Misconduct	1	0.01%	19	0.07%	6	31.58%	4	21.05%	9	47.37%	2	10.53%	2	100%						
22 : Dental	53	0.30%	168	0.62%	20	11.90%	121	72.02%	27	16.07%	28	16.67%	28	100%			1	0.60%	\$7.50	\$7.50
23 : Mental Health	65	0.37%	135	0.50%	38	28.15%	76	56.30%	21	15.56%	32	23.70%	32	100%						
24 : Staff Misconduct	11	0.06%	134	0.50%	30	22.39%	46	34.33%	58	43.28%	34	25.37%	33	97.06%						
DOC Totals:	17,691		26,930		8,913	33.10%	13,460	49.98%	4,558	16.93%	4,286	15.92%	4,089	95.40%	178	4.15%	523	1.94%	\$10,862.90	\$500.00